

Value added IT and Logistics Services & Europe-wide On-site service



IDS logistics center is located in Maintal near Frankfurt am Main at our head office. Here we offer our customers value added IT logistics services that go beyond traditional distribution operations. Efficiency, know-how and speed are our success factors and customers benefit from the professionalism, competence and commitment of our certified employees to meet their challenges on a daily basis.

Portfolio

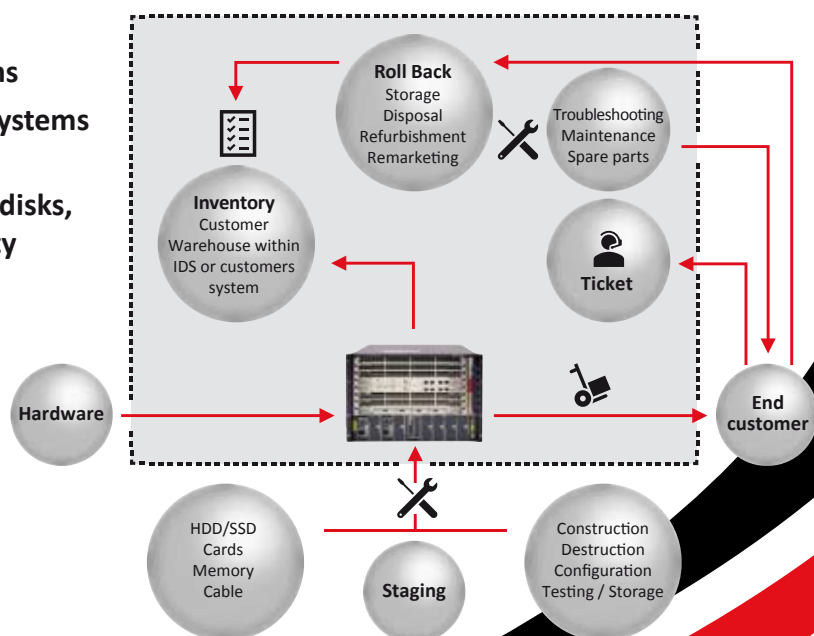
- ✔ Storage, packaging, repackaging, labelling and dispatching of goods
- ✔ Services for end customers such as staging, roll out and roll back
- ✔ Taking over individual assembly and repair steps, RMA processing or exchange services
- ✔ Refurbishing, remarketing or professional disposal of your old IT infrastructure

Staging and Roll Out Services

IDS offers you an efficient configuration center with a flexible staging area where your hardware is set up, configured and tested by our certified specialists. Our proven experience and know-how to implement complex installations and replace entire IT landscapes within short time frames has enabled us to continuously work with well-known market participants such as Internet Service providers, retail chains and OEM manufacturers on a continental scale.

We offer the following services within the scope of our staging and roll out services:

- ✔ Receiving and checking of goods
- ✔ Complete assembly and test of your systems
- ✔ Installation and pre-configuration of your systems with standard and individual software
- ✔ Conversion of systems, installation of hard disks, cards and conversion of the storage capacity
- ✔ Application testing
- ✔ Interim Storage
- ✔ Packaging material handling and disposal
- ✔ On-schedule dispatch to roll out sites, Europe-wide



Roll Back, Refurbishing and Remarketing

To meet increasing technology and user requirements, the IT infrastructure in many companies is constantly being renewed. However, due to the longevity of IT equipment components could and should be reused. The reuse of hardware is ecologically sustainable and economically sensible.

IDS offers you the **following services** within the scope of refurbishing and remarketing process:

- ✔ Dismantling and roll back of your hardware Europe-wide
- ✔ Cleaning of systems
- ✔ Data deletion according to specified standards
- ✔ System & function test
- ✔ Restoration to delivery condition
- ✔ Compilation of all relevant system information in documentations
- ✔ Upgrading and conversion of systems
- ✔ Repair Center
- ✔ Storage
- ✔ Remarketing
- ✔ Professional disposal



Warehouse and Logistics

Our logistics center has a capacity of approx. 3,500 square meters of high-bay warehouse with 1,000 pallet spaces and staging capacities. We offer you all services around this logistics area from professional value-added IT services and flexible warehouse operations to just-in-time processing – 24/7.

Our logistics area offers you:

- ✔ Access possibilities 24/7 (with security personnel)
- ✔ Storage cage systems
- ✔ Video Surveillance
- ✔ Adjustable insurance according to your needs
- ✔ Heating / Ventilation
- ✔ Goods lock, rolling gates, truck ramp
- ✔ Staging and testing Area
- ✔ Administration, warehouse and technology under one roof

We are happy to develop the right solution for your individual requirements together with you.